



# PeaceHealth Peace Island, San Juan County Community Profile

Located in Friday Harbor, Wash., PeaceHealth Peace Island Medical Center (PIMC) is a 10-bed critical access hospital which also houses an expanded primary and specialty care clinic to serve the San Juan Islands. Expert caregivers provide onsite care with additional services provided by regular visiting specialists and through a new telemedicine system.

## Overview

**Service Area:** Located in San Juan County, the primary service area (PSA) is San Juan County Public Hospital District #1. This includes San Juan Island as well as Stuart, Henry, John’s, Spieden, Brown and Pearl Islands. The service area has about 7,800 residents, nearly half of the San Juan County population.

## Facts & Figures (July 2016 to June 2017)

Total licensed beds . . . . .	10
Average daily census . . . . .	0.6
Average length of stay . . . . .	2.62 days
Employees . . . . .	65
Active medical staff . . . . .	157
Volunteers . . . . .	67
Inpatient admissions . . . . .	89
Surgeries . . . . .	375
Outpatient clinic visits . . . . .	12,845
ED visits . . . . .	3,603

## Major Medical Services

- Cancer Center, including infusion
- Family Medicine
- Internal Medicine
- Orthopedics
- Emergency Room
- Imaging Services
- Laboratory
- Outpatient Surgery
- Behavioral Health (via telemedicine)



## Accreditations & Accommodations

- ★ **National Quality** – 2017, Premier, Inc. QUEST® High-value Citation of Merit for achieving top performance in a number of quality measures
- ★ **Patient Experience** – 2017, Press Ganey Guardian of Excellence Award® for achieving the 95th percentile in patient experience
- ★ **Mental Healthcare** – 2017, Washington State Hospital Association (WSHA) Community Health Leadership Gold Award for the medical center’s innovative integrated mental health program
- ★ **Healthcare Design** – 2015, ASHRE Technology Award for best heating and airflow design among new hospitals
- ★ **Healthcare Design** – 2013, American Institute of Architects Healthcare Design Award Recipient for the best healthcare building design



## Community Benefit

July 1, 2016 – June 30, 2017

\$103,000 Charity Care	\$1,059,000 Unpaid Cost of State Programs	\$1,202,000 Total Community Benefit
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## History



Since contracting with PeaceHealth in 2012, district residents now enjoy the greatest access to healthcare and related services in local history. PeaceHealth has invested heavily in Friday Harbor to preserve and expand islanders’ access to needed healthcare services.

## Geography & Economy



San Juan County is located in the Salish Sea to the west of Skagit and Whatcom counties and east of lower Vancouver Island, Canada. The islands are spectacularly scenic and consequently, the archipelago is a popular tourism destination year round. The San Juans are regularly included on lists of America’s most desirable places to live. Today, tourism-related industries and retirement communities form the economic base of the San Juan County economy.



# San Juan County Community Health Overview

## Service Area Demographics >

Primary Service Area has approx. 7,800 residents. San Juan County has approx. 16,339 residents.

- 51.8% ..... adult females
- 48.2% ..... adult males
- 2.9% ..... under age 5
- 13.5% ..... under age 18
- 6.5% ..... adults 18-24
- 9.1% ..... adults 25-34
- 10.5% ..... adults 35-44
- 14.9% ..... adults 45-54
- 23.8% ..... **adults 55-64+**
- 35.3% ..... **adults 65+**

10.49% ..... Veterans (approx. 1,557)

## Race/Ethnicity

- 6.1% ..... Hispanic (WA: 12.4%)
- 0.9% ..... American Indian/  
Alaska Native (WA: 1.9%)

## Socioeconomics

Within San Juan County, there are pockets of poverty and low educational attainment. Lopez Island and Eastsound have the highest need

32% of all San Juan County households are in poverty or cannot afford basic household expenses (WA: 32%)

95.3% San Juan Island adults have a high school diploma (WA: 90.6%)

\$58,029 San Juan Island median household income (WA: \$62,848)

9.0% in San Juan Island and 9.9% in San Juan County live below the Federal Poverty Level (WA: 11.3%)

## Top Community Health Concerns

- ✓ Adult immunization rates
- ✓ Youth tobacco, marijuana, alcohol use
- ✓ Growth in opiate abuse
- ✓ Adverse childhood experiences (ACEs)
- ✓ Disparities in access and quality of preventive care received by Medicare beneficiaries based on race/ethnicity
- ✓ Cost-burdened housing

## Major Health Problems/Gaps, Key Health Indicators & Strategies

Pillar	Major Health Problems/Gaps*	Key Health Indicators <sup>^</sup>	Prioritized Evidence-Based Strategies
Healthy, Active Living	<ul style="list-style-type: none"> <li>• <b>Adult immunization rates</b></li> <li>• <b>Youth tobacco, marijuana, alcohol use</b></li> <li>• <b>Growth in opiate abuse</b></li> </ul>	Major issues identified include the growth in opiate abuse, and youth abuse of tobacco, alcohol, and marijuana; with the latter being significantly higher in San Juan County than Washington state overall.	<ul style="list-style-type: none"> <li>• Pilot the new state registry for adult immunizations</li> <li>• School-based prevention and early intervention programs</li> </ul>
Child & Family Wellbeing	<ul style="list-style-type: none"> <li>• <b>Adverse Childhood Experiences (ACEs)</b></li> </ul>	San Juan County has some of the lowest rates of vaccine completion in the state. Additional indicators of need include childhood food insecurity and ACEs.	<ul style="list-style-type: none"> <li>• ACEs model community health approach</li> <li>• Health Dept./ Family Resource Center parent training</li> <li>• Compassion in School and trauma informed care models</li> </ul>
Health Delivery Systems	<ul style="list-style-type: none"> <li>• <b>Lack of Dementia care</b></li> <li>• <b>Lack of behavioral and primary care coordination</b></li> <li>• <b>Improve access to hospice</b></li> </ul>	Data show that there are significant differences in rates of being insured by race/ethnicity, and racial/ethnic differences in the quality of preventive care received by Medicare beneficiaries. Addressing these inequities is important to the health of the community.	<ul style="list-style-type: none"> <li>• Provide support for family caregivers by expanding paramedicine program and joining with a volunteer visiting program, and a palliative care home visiting service</li> <li>• Support local volunteer agency in securing a certificate of need</li> </ul>
Equity	<ul style="list-style-type: none"> <li>• <b>Cost-burdened housing</b></li> </ul>	Affordable housing is a key component of financial wellbeing and stability, and forms the basis of good health. Over a third of San Juan residents cannot afford a basic household stability budget.	<ul style="list-style-type: none"> <li>• Affordable housing</li> </ul>

\* Sources: U.S. Census Bureau, San Juan County 2016; PeaceHealth 2016 CHNA; CentraForce Health.

\* Above avg. populations of older adults (ages 55-64, 65+) compared to rest of Northwest Network, Wash.

<sup>^</sup> Summarized from interviews with organizations throughout the county representing public health and minority health.

<sup>^</sup> Based on primary data from Robert Wood Johnson's 2016 County Health Rankings and other state sources.