

Nondiscrimination

PeaceHealth is dedicated to providing services to patients in a manner that respects, protects, and promotes patient rights.

1. PeaceHealth treats all patients receiving services at PeaceHealth facilities with equality in a welcoming manner that is free from unlawful discrimination based on age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by applicable federal, state, or local law.
2. PeaceHealth affords visitation rights to patients free from unlawful discrimination based on age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by applicable federal, state, or local law and ensures that visitors receive equal visitation privileges consistent with applicable law, patient preferences, and quality and safety standards.
3. Any person who believes that he, she, or another person has been subjected to discrimination which is not permitted by this policy, may file a complaint using PeaceHealth's complaint and grievance procedure.
4. PeaceHealth does not retaliate against any person who in good faith reports discrimination, files a complaint, or cooperates in an investigation of discrimination.
5. PeaceHealth's Director of Risk Management or their designee, in conjunction with Organizational Integrity, Learning & Development and/or other appropriate departments, is responsible for coordinating compliance with this policy, including providing appropriate notice of and training on this policy.
6. PeaceHealth determines eligibility for and provides services, financial aid, and other benefits to all patients in a similar manner, without subjecting any individual to unlawful separate or different treatment on the basis of age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by applicable federal, state, or local law.
7. PeaceHealth provides notice to patients regarding this nondiscrimination policy and PeaceHealth's commitment to providing access to and the provision of services in a welcoming, nondiscriminatory manner.
8. At the time patients are notified of their patient rights, PeaceHealth also informs each patient, or the patient's support person when appropriate, of the patient's visitation rights, including any clinical restriction on those rights, and the patient's right, subject to the patient's consent, to receive visitors whom the patient designates, free of unlawful discrimination based upon

age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by applicable federal, state, or local law. Such visitors include a spouse, state registered domestic partner (including same-sex state registered domestic partner), another family member, or friend.

8.1. PeaceHealth also notifies patients of their right to withdraw or deny such consent at any time.

8.2. PeaceHealth affords such visitors equal visitation privileges consistent with the patient's preferences and applicable PeaceHealth visitor policies and procedures.

9. Any PeaceHealth caregiver receiving a patient or visitor discrimination complaint:

9.1. Advises the complaining individual that he or she may report the problem to the facility's Director of Risk Management and file a complaint without fear of retaliation; and

9.2. Follows PeaceHealth's "Patient Complaint and Grievance" policy.