Important Notice

REGARDING PATIENT PRICE ESTIMATES

As a service to our patients, PeaceHealth Ketchikan Medical Center provides price estimates for many of the most commonly requested medical services, diagnostic tests, and procedures performed at the medical center.

While we make every effort to ensure the accuracy of our price estimates, please understand that the costs associated with medical care and diagnostic testing can vary substantially, depending on each individual’s medical needs and circumstances. Because we cannot anticipate all of the charges that might be incurred during a course of treatment, we cannot determine in advance the exact total cost of a procedure. This means that the final bill may be greater than or less than any estimate provided.

PeaceHealth Medical Group makes no guarantees regarding the accuracy of the pricing information posted here and shall not be held liable for any inaccuracies.

To request a price estimate for a medical center/hospital service(s)

   • Talk to your Health Care Provider and they will provide you with a procedure code. This information allows us to provide the most accurate estimates.
   • We do our best to respond to your call within 48 hours Monday - Friday.

2. Call Customer Service at 800-873-8253,

3. Choose Option 7 (Financial Clearance) for estimates.

4. Choose Option 6 for Ketchikan Medical Center (hospital) services.

   Leave a message with the following information:
   • Facility Location: Ketchikan Medical Center
   • Name: Caller or patient name.
   • Phone number: Best number to contact you.
   — Please indicate if it is OK for us to leave a message on your voice mail.
   • Name of Procedure or Test: Provided by your Care Provider or Doctor.
   • CPT Code: Provided by your Care Provider or Doctor.
   • Indicate if this will be an inpatient or outpatient procedure.

5. Call your insurance,
   • Verify this procedure is covered with your current benefit package.
   • Determine any limitations or restrictions with your policy coverage.
   • Find out your annual deductible/co-pay, co-insurance amounts?