

September 3rd, 2026

Medicaid Matters

Hosted by the PeaceHealth Patient Financial
Advocacy & Community Health Teams

Monthly Webinar – 1st Thursday of the month

Medicaid enrollment support

A new federal law is changing who can get Medicaid and what people must do to keep their coverage. If you need help signing up for Medicaid, our financial counselors are here to help you.

[Learn more](#)



Introductions & Reflection

Introductions

Liz Cattin, Director Community Health

Jason Friend, System Director Patient Financial Experience & Advocacy

Kelly Kikuchi, Director Patient Financial Advocacy

"We each have the power to create change in our own way. We may not be able to change the world overnight, but we can make a difference in the lives of those around us, and that is a powerful thing."

– CECILIA CHUNG (she/her)

Medicaid Matters

A webinar for leaders and patient facing roles that help individuals navigate health insurance coverage in the face of a changing rules landscape.

► Join us the 1st Thursday of the Month @ 11:00a.m. to learn about:

- Real-time changes to Washington's Apple Health programs and Medicaid eligibility requirements.
- Changes as they go into effect and the supportive services available to people who are impacted.
- How to connect people with PeaceHealth Financial Counselors and/or with community assisters.

Time will be provided in each webinar for questions and answers.



To share this invite with others, please ask them to [RSVP using this form](#)



Medicaid in WA facts

Scan QR for
Medicaid in
WA Fact Sheet

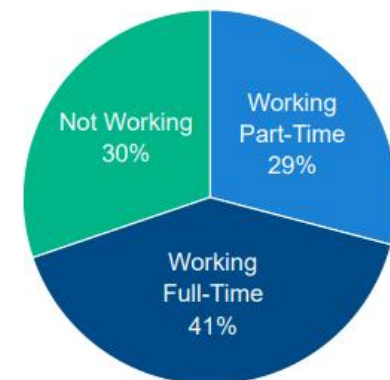


- ▶ Covers ~2 million in WA (1 in 4)
- ▶ Costs \$21B total (\$13B is federally funded, \$8B is state-funded (12% of state general fund)).
- ▶ Lean: per-person spending much lower than other healthcare payers
- ▶ Among all WA Medicaid enrollees:
 - 2 in 5 (35%) are children
 - 1 in 6 (16%) live in a rural area
 - 1 in 9 (12%) have 3+ chronic conditions

In Washington, Medicaid covers...



A majority (70%) of Medicaid adults are working in Washington



Local Medicaid Demographics

Scan QR
Code for
more



Group	Whatcom 240,500	Skagit 134,600	San Juan Co 18,550	Cowlitz	Clark	WA State 8,115,100
% Total Pop on Medicaid	23%	26%	18.4%	31.6%	23.56%	23.7%
About Medicaid enrollees:						
Children	40% (22,434)	47% (16,430)	37% (1,260)	42.97%	44.67%	44%
Adults 19-64	51% (28,107)	45% (15,645)	52% (1,778)	48.82%	47.07%	47%
Adults 65+	8.8% (4,900)	8% (2,839)	10.5% (354)	8.21%	8.26%	8.8%
Uninsured	6.9%	6.4%	7.5%	7%	7.5%	6.4%
2025 total clients	55,501	34,914	3,415	36,397	125,377	1,931,250

Regional Comparison: North Sound counties vs. WA State (Oct 2025)
Obtained from Washington State Health Care Authority Apple Health Client Dashboard

Apple Health Services

Required Services (all states provide)	Optional services (WA added)
Hospital care Doctor or nurse practitioner visits Lab tests and X-rays Children's health screenings and preventive care Family planning Maternity and newborn care Nursing home care Substance use disorder treatment Home health care Transportation to medical care	Prescription drugs Mental health treatment Dental care (full coverage for kids, limited for adults) Vision care (full coverage for kids, limited for adults) Speech, Physical & Occupational therapy Preventive care for adults like cancer screenings Medical interpreters Case management Home and community-based services and supports Hospice

Overview

House Resolution One (H.R.1) was signed into law on July 4, 2025, and contains numerous provisions that impact Apple Health (Medicaid) eligibility, including non-citizen coverage.

These changes do not affect:

- Children age 18 and under
- Pregnant individuals
- Emergency services (AEM)
- Apple Health Expansion

What's changing

H.R.1. includes changes related to:

- Eligibility for some non-US citizens
- More frequent eligibility renewals for Apple Health for Adults
- New federal work requirements for some adults
- Shorter retroactive coverage periods
- Additional verification requirements required by federal law

Implementation will occur phases beginning in 2026–2027 and beyond.

Timeline of Changes

Customers will receive advance notice prior to any required action

Most H.R.1. changes begin January 1, 2027



Noncitizen changes coming

Beginning October 1, 2026, federal Medicaid eligibility rules are changing that will impact eligibility for certain Apple Health (Medicaid) programs.

Section 71109 of H.R.1. changes the definition of qualified noncitizen to include only:

- Individuals admitted as lawful permanent residents (LPR),
- Certain Cuban and Haitian immigrants, and
- Compact of Free Association (COFA) islanders

Individuals no longer eligible will lose their Apple Health coverage September 30, 2026.

Exception

Children and pregnant individuals continue to be eligible for Apple Health regardless of immigration status if they meet all other requirements.

Scan QR for Fact Sheet



Apple Health Programs

Individuals who lose coverage may still qualify for certain coverage types

Individuals who lose coverage due to the H.R.1 changes may still qualify for certain coverage types if they meet all other eligibility program requirements, specifically:

- Apple Health for Pregnant individuals
- After-Pregnancy Coverage (APC)
- Emergency Medical (AEM)
- Apple Health Expansion (AHE)*
- Family Planning Only (FPO)
- Medical Care Services (MCS)
- Qualified health and dental plans with savings through Washington Healthplanfinder

Scan QR for
Fact Sheet



Medicaid Work Requirements

and 6-month renewals

Under Medicaid work requirements, some adults must show they are working or engaged in other activities as a condition of enrolling in and renewing their Medicaid coverage every 6 months.

Who is subject to Medicaid Work Requirements?

Medicaid expansion adults ages 19-64

How do states verify compliance?

States must rely on data (as opposed to requesting documentation/information from individuals) to the greatest extent possible.

What are the consequences of noncompliance?

Individuals may have their applications for Medicaid denied or their coverage terminated at renewal.

How can an individual satisfy Medicaid work requirements?

They must do one of the following:

- Meet an exclusion
- Meet an exception
- Meet a qualifying activity:
 - 80 hours/month of work, work program, or community service
 - Educational enrollment at least half-time
 - Any combo of above activities for a total of 80 hours/month
 - Income of at least \$580/month (with special consideration for seasonal workers)

Work requirement exclusions

Some individuals do not need to meet work requirements because they meet a “current month exclusion.”

- Pregnant or in 12-month postpartum period
- Under age 19
- Foster youth or former foster youth under age 26
- American Indian/Alaska Native (AI/AN) and certain Tribal populations
- Parent, caretaker, or guardian of a child under age 14
- Household member of SNAP (food assistance) or TANF (cash assistance)
- Parent, caretaker, or guardian of an individual with a disability
- Entitled to Medicare Part A or B
- Incarcerated or within 90 days post-release period
- Medically frail
- Alcohol or substance use disorder treatment (AUD/SUD)
- Disabled veteran with 100% total disability
- In short-term hardship

Scan QR for
more info



Short-term hardship exemptions

There are four short-term hardships.

Two hardships you must request, while two are automatic when you apply.

Hardship	Automatic/Requested
Travelling outside your community for care related to a serious or complex condition for yourself or your dependent.	Requested
Spending part or all of a month in an inpatient hospital, nursing home, ICF/IID, inpatient psychiatric hospital services or other services of similar acuity.	Requested
Living in an area where the President has declared a disaster.	Automatic
Living in a county with an unemployment rate that is 1.5 times the national unemployment rate.	Automatic

Verification

Self attestation will be accepted through 2027.

Beginning January 1, 2028, states will first use their available data sources to verify work requirements, exclusions and exemptions.

If the states are unable to verify information with the data sources, additional documentation will be requested.

Apple Health for Adults

Apple Health for Adults is a program for individuals between the ages of 19 and 64.

The ProviderOne benefit inquiry screen is one way to determine if your patient is on this program with Recipient Aid Category (RAC) and coverage group code N05:

RAC 1201 or

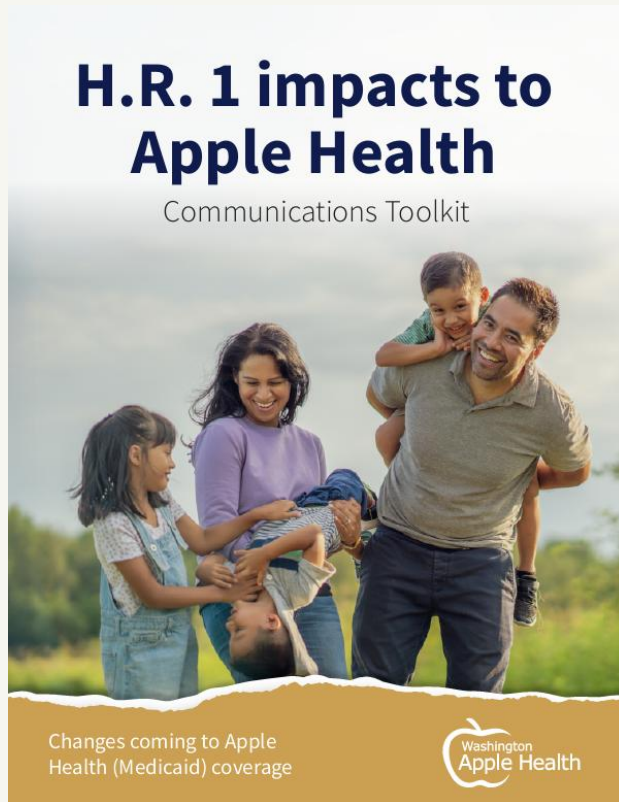
RAC 1217

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	Review End Date	ACES Coverage Group	ACES Case Number	Location	Estimated Release Date	Retro Eligibility	Delayed Certification	Remaining Benefit Balance Amount
MC: Medicaid	1201	ABP	04/01/2026	12/31/2999	03/31/2027	N05						

Message(s): This is the Clients eligibility as of this date,based on information available at this time

Toolkits & Guides

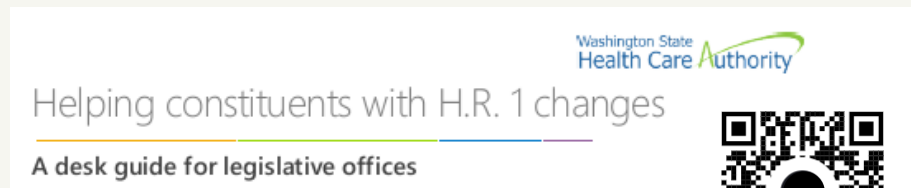
H.R. 1 communications toolkit



H.R. 1 social media toolkit



Helping constituents with H.R. 1 changes: a desk guide for legislative offices



WA HCA Resources

Stakeholder Webinars:

To learn more about H.R. 1 and its impact on Apple Health, join us for the following stakeholder webinars.

Session 1 | [View the webinar](#) | [Presentation slides](#) | [Session 1 webinar FAQ](#)

Session 2 | [View the webinar](#) | [Presentation slides](#)

Session 3 | September 3 at 10 a.m.

Session 4 | December 3 at 10 a.m.

Fact Sheets:



View the [H.R. 1 noncitizens fact sheet](#) for details on Apple Health changes for noncitizens. [Available in 15 languages.](#)



View the [H.R. 1 work requirements and renewals fact sheet](#) for details on work requirements and renewal changes to Apple Health for Adults. [Available in 15 languages.](#)



View the [H.R. 1 retroactive coverage fact sheet](#) for details on retroactive changes to Apple Health. [Available in 15 languages.](#)



Meet the Patient Financial Advocacy Team



Friend, Jason L
Sys Dir Patient Financial Experience & Advocacy
SSC - PFS Call Center

392



Kikuchi, Kelly
Dir Patient Financial Advocacy
SSC - Patient Financial Services

Supervisor onsite Hospital FC's (WA, OR, AK)

Supervisor FAP & Patient Financial Specialists System Wide



Dodge, Elizabeth
Supv PFS

21



Furimsky, Ronnie
Supv PFS

13



Clough, Argon
Financial Counselor



Graham, Sara
Financial Counselor



SK
Salas, Kassandra
Financial Counselor



DT
Dorman, Tonio
Financial Counselor



Hale-Walston, Agina
Financial Counselor



MA
Madsen, Adrienne
Financial Counselor



EJ
Eck, Jennifer
Financial Counselor



HM
Howard, Marie
Financial Counselor



EB
Ele, Brenda
Financial Counselor



Kelso, Ashley
Financial Counselor



FN
Faber, Nancy
Financial Counselor



Knoll, Korie
Financial Counselor



GK
Gardioli, Kari
Financial Counselor



Lewis, Peter
Financial Counselor



Magnan, Debi
Patient Financial Specialist



MS
Maxam, Shelly
Patient Account Specialist



MC
Mazi, Cynndi
Patient Account Specialist



PM
Price, Matthew
Patient Account Specialist



ST
Schaffran, Tanya
Patient Account Specialist



TD
Thornton, Deb
Patient Financial Specialist



AP
Asher, Paula
Patient Account Specialist



CM
Cumberbatch, Maria
Patient Account Specialist



DR
Damon, Rebecca
Patient Account Specialist



HR
Hansen, Rebecca
Patient Account Specialist



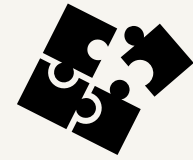
Harris, Sarah
Patient Financial Specialist



Krannich, Emily
Patient Financial Specialist



Lorenzo, Ruby
Patient Account Specialist



Scope of Services

Effective 5/1/2025: A referral can be sent to Financial Counseling to request that they assist the patient with screening to determine if they qualify for Medicaid (or other state or federal programs), as well as Financial Assistance.

FC will attempt to meet with patients prior to visit, during their visit, and follow up contacts will continue post discharge if unable to meet with patient during their stay.

► Financial Counselors can help with the following:

- ✓ State Medicaid enrollment
- ✓ State Medicaid Long Term Care enrollment
- ✓ Screening and Referral for Qualified Health Plan enrollment support
- ✓ NICU/Newborn Social Security enrollment for Low Birth Weight
- ✓ Social Security Disability screening and referral for enrollment
- ✓ Hospital Presumptive Eligibility (Temporary Medicaid - AK)
- ✓ PeaceHealth Financial Assistance

When and How to Send a Referral:

When: Anytime a caregiver identifies that a patient has a financial hardship, or if a patient expresses a financial need for FAP or Medicaid

How:

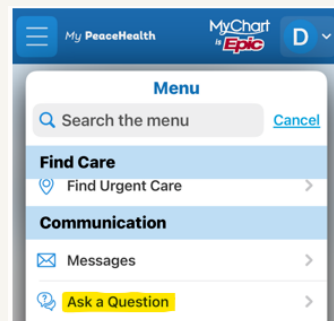
➤ **Internal Referral via Billing Indicator 926 in CareConnect**

➤ **Inbound call to 877.202.3597 (Option #3)**

Our Financial Assistance team is available M-F 8:30am-5pm

➤ **MyPeaceHealth:**

If a patient is a MyChart User and would like to self serve, they can request support through MyChart Messages:



What would you like to do?



Ask a customer service question

You have a question about billing, insurance, financial assistance or a different non-medical concern. →

D Customer service question :

What type of customer service question?

Financial Assistance Program Questions →

Bill or Statement Questions →

Medicaid Enrollment Support →

When and How to Send a Referral continued

Email/Website

New email request option for Medicaid Enrollment Support



After Visit Summary (AVS)

FAP and Medicaid support information is live on the AVS in 9 languages with QR Code

FAP and Medicaid Support Flyer

Flyer shown right also available on our website



Need help signing up for Medicaid or financial assistance?

You can ask for help from our financial counseling team in these ways:

1. Email us

Send an email to RSSYS-PatientFinancialAdvocacy@peacehealth.org. You can also visit the My PeaceHealth patient portal at www.peacehealth.org/MyPeaceHealth. From the drop-down menu, click **Ask a Question>Ask a customer service question**.

So we can better support you, please include:

- Your name
- Your phone number
- The best time to call you between 8:30 a.m. and 5 p.m. (PT), Monday through Friday.

A financial counselor will call you back within 1 – 2 business days.

2. Call us

Call 877-202-3597 and **press option 3** to speak to a customer service representative. Translation support is available.

For additional information about financial assistance support and changes to Medicaid, visit peacehealth.org/patient-financial-services or scan the QR code. We're here to support you.



Website – Email Request option for FAP and Medicaid Support

Patient Financial Services | PeaceHealth <https://www.peacehealth.org/patient-financial-services>



For Patients and VisitorsFor ProvidersCareersDonateAbout UsMy PeaceHealth

Find a DoctorFind a LocationCare & ServicesPay a Bill



Hope. Healing. Peace.

While change is constant, PeaceHealth remains devoted to your well-being.

Our heritage calls on us to support you and your family in body, mind and spirit.

We're here for you: Today, tomorrow, always.

Our valuesPlan your carePatient portal

Care & ServicesFind a DoctorFind a Location

I am a patient looking for...

- My PeaceHealth patient portal
- Urgent and Priority Care
- Primary or specialty care
- A provider near me
- A location near me
- Billing and insurance information
- Financial Assistance and Medicaid Enrollment Support



Medicaid enrollment support

A new federal law is changing who can get Medicaid and what people must do to keep their coverage. If you need help signing up for Medicaid, our financial counselors are here to help you.

[Learn more](#)

Medicaid Enrollment Support | PeaceHealth <https://www.peacehealth.org/patient-financial-services/medicaid-enrollment-support>



For Patients and VisitorsFor ProvidersCareersDonateAbout UsMy PeaceHealth

Find a DoctorFind a LocationCare & ServicesPay a Bill

[Home](#) / [Patient Financial Services](#) / [Medicaid Enrollment Support](#)

Medicaid Enrollment Support

Changes coming to Medicaid

A new federal law is changing who can get Medicaid and what people must do to keep their coverage.

- In Washington, state Medicaid is called Apple Health. [Learn more.](#)
- In Oregon, state Medicaid is called The Oregon Health Plan. [Learn more.](#)
- In Alaska, state Medicaid is called Medicaid. [Learn more.](#)

Need help signing up for Medicaid?

Our financial counselors are here to help you.

You can ask for help in one of these ways:

- Email us**

Send an email to PeaceHealth's financial counseling team by clicking the button below. So we can better support you, please include:

- Your name
- Your phone number
- The best time to call you.

A financial counselor will call you back within **1-2 business days.**

Email: RSSYS-PatientFinancialAdvocacy@peacehealth.org

- Call us**

Call **877-202-3597** to:

- Get help with PeaceHealth Financial Assistance, or
- Ask for help signing up for Medicaid.

Translation support is available.

To	Patient Financial Advocacy
Cc	
Bcc	
[SECURE] Medicaid Enrollment Support	
Hello,	
I am requesting support with Medicaid Enrollment. Here is my contact information:	
Your name:	
Your phone number:	
The best time to call you between 8:30 a.m. and 5 p.m. PST, Monday through Friday:	



FAP and Medicaid Support Info on After Visit Summary (AVS)

Do you need help paying for your care?

We're here to help!

- **Receive Free or Discounted Care**
 - Coverage for your care costs and interest free payment plans may be available. We can help you apply.
- **Speak with our Patient Financial Services team**
 - Call (833) 375-0291, Monday – Friday, 8:30am – 5:00pm PST
 - Translation services are available
 - Dial 711 for TTY Services
- **Learn More:**
 - Go to <https://www.peacehealth.org/patient-financial-services/request-financial-assistance>
 - Scan:



Available Translations:

- ✓ Tagalog
- ✓ Vietnamese
- ✓ Arabic
- ✓ Spanish
- ✓ Russian
- ✓ French
- ✓ Chinese
- ✓ German



What can you count on from PeaceHealth

What to expect after support is requested:

- Our team of certified counselors will assist with the screening and enrollment process until there is a final determination for Medicaid/FAP.
- Cases/Trackers are added into CareConnect along with notes to indicate status of support/enrollment. Medicaid Pending coverage is added during the pending Medicaid application process.
- Service Level Agreement: Referrals will be responded to same day or within 48hr or next business day

Ways we're mitigating coverage loss

Multi-modal/multi-lingual communications plan

Internal/External education & collaboration

Digital outreach and patient education

Robust reporting for risks and successes

Summary of upcoming changes due to H.R.1.

Change	Start date
Changes to eligibility for refugee, asylee, and other noncitizen adults.	October 1, 2026
To remain eligible, people enrolled in Apple Health for Adults will be required to work, train, or do community engagement 80 hours per month (with some exceptions).	January 1, 2027
People enrolled in Apple Health for Adults will be required to renew their coverage every six months instead of twelve months.	January 1, 2027
Retroactive coverage will be shortened from three months to one month for Apple Health for Adults and shortened to two months for all other Apple Health programs.	January 1, 2027
People enrolled in Apple Health for Adults will have to pay cost-sharing up to \$35 for many services. This does not include primary care, behavioral health, emergency services, and services given in certain rural settings.	October 1, 2028

Find a Navigator

Navigator Search | Washington Healthplanfinder

Navigator Search

Navigators across the state can answer insurance questions and get enrolled for free. Use the search below to find one in your area.

ORGANIZATION NAME
- Select an Option - ▼

LAST NAME
E.g.: Smith

ZIP
E.g.: 12345

SERVICE LANGUAGE(S)
- Select an Option - ▼

HELP REQUEST TYPE
- Select an Option - ▼

Important:

The navigator you select will contact you using the information in your Washington Healthplanfinder™ account. Requests that are not accepted after 7 calendar days will expire. If you do not have an account, you will need to create one or contact the navigator using the information provided.

You can only have one pending or accepted help request at a time. To end a pending or accepted request, call 1-855-923-4633. You can also end an accepted request by clicking "Manage My Navigator" in your dashboard.

◀ Close

Reset

Search ▶

Find a Health Benefit
Exchange Navigator near you

Go to Navigator Search

Search by organization name,
zip code, or preferred
language

*Language must be selected
for search results)



Resources and Contacts



Please reach out if any support is needed.

Thank you for all you do daily to support our patients and communities with their access to care and coverage needs – and for connecting them with our team for FAP/Medicaid support. It takes a village, and we are grateful for ours!

Name	Title	Email
Ronnie Furimsky	Supervisor Financial Assistance & Patient Financial Specialists	rfurimsky@peacehealth.org
Elizabeth Dodge	Supervisor Financial Counseling	edodge@peacehealth.org
Kelly Kikuchi	Director Patient Financial Advocacy (Financial Counseling & Financial Assistance)	kkikuchi@peacehealth.org
Jason Friend	System Director Patient Financial Advocacy and Experience	jfriend1@peacehealth.org

Thank You

