



Need help signing up for Medicaid or financial assistance?

You can ask for help from our financial counseling team in these ways:

1. Email us

Send an email to RSSYS-PatientFinancialAdvocacy@peacehealth.org. You can also visit the My PeaceHealth patient portal at www.peacehealth.org/MyPeaceHealth. From the drop-down menu, click **Ask a Question>Ask a customer service question**.

So we can better support you, please include:

- Your name
- Your phone number
- The best time to call you between 8:30 a.m. and 5 p.m. (PT), Monday through Friday.

A financial counselor will call you back within 1 – 2 business days.

2. Call us

Call **877-202-3597** and **press option 3** to speak to a customer service representative. Translation support is available.

For additional information about financial assistance support and changes to Medicaid, visit peacehealth.org/patient-financial-services or scan the QR code. We're here to support you.

