



## Cascadia Community Care Alliance

# Making the Most of Your Care

Getting medical care can be complicated. Cascadia Community Care Alliance (Cascadia CCA) is a program designed to make things simpler for Medicare beneficiaries like you. Doctors, other caregivers and medical centers in the Cascadia CCA work to keep you as healthy as possible. And when illnesses happen, they see that you get the right level of treatment as early as possible.

### What Cascadia CCA participants say

There's no better way to explain the value of Cascadia CCA than in the true stories of people who have seen it work. Here are a few examples:

- Della went to the emergency room for injuries from a fall. Cascadia CCA helped her go to a nearby nursing facility instead of the hospital. Once back home, she got assistance from caregivers with everyday needs to support her safety and well-being.
- Mark was admitted to the hospital for heart failure. Cascadia CCA made it possible for him to have in-home care when he got out. He also enrolled in a program that helped him learn ways to manage his health.
- Teresa went into a rehab center. The facility was unable to pay for a high-cost medication she was taking. The Cascadia CCA team stepped in to make sure she could continue using her medicine during her stay there.

For these and others, being part of Cascadia CCA meant getting the care they needed and being able to go home sooner with greater peace of mind.

### What Cascadia CCA does

Cascadia CCA helps you get the right care in the right place at the right time. Being part of Cascadia CCA gives you access to things like:

- Care managers who can help you stay on track with doctor visits, paperwork and more.
- Home health services tailored to your needs.
- Nursing home care without the need for a three-day (or longer) hospital stay.
- Priority scheduling for in-person visits with your medical team.
- Mental health care at your primary care office site.
- Personal support from care managers to help you manage chronic conditions.

Learn more at [peacehealth.org/ccca](https://peacehealth.org/ccca)

## Featured Cascadia CCA Programs

### At-Home Primary Care

If it's difficult for you to get out of the house, this program can help. Primary care doctors or other caregivers will come to your home for short-and long-term needs. It's currently offered in:

- Greater Lane County area in Oregon.
- Whatcom County in Washington state.

### Care Management

If you have an ongoing condition, you might benefit from one or more of the following programs:

- **Care Coordination** – if you see several different doctors or other caregivers, this helps promote clear communication among all who are caring for you.
- **Transition of Care** – if you're moving from one facility to another, this helps ensure a smooth handoff.

## Resources to help you live better

Whether you're healthy or sick, Cascadia CCA can help you connect with local services for:

- Financial resources
- Food assistance
- Transportation
- Personal and family safety
- Help with utilities

Find resources at:

[peacehealth.org/pages/patients-and-visitors/  
community-resources](https://peacehealth.org/pages/patients-and-visitors/community-resources)

## Cascadia CCA History

Cascadia CCA launched in 2021. The care team involved in Cascadia CCA includes PeaceHealth, community doctors or other caregivers, skilled nursing homes and home health agencies. We must meet national standards for high quality care to be part of Cascadia CCA. You may hear Cascadia CCA called an "accountable care organization" (ACO). This means we are part of a national effort to improve healthcare through new approaches and tools. Cascadia CCA is one of the first programs to offer Medicare services this way.

### Cascadia Community Care Alliance Partners

- Aidan Senior Living at Reedsport
- Alderwood Park Health and Rehabilitation of Cascadia
- Alpha Home Health
- Americana Health and Rehabilitation Center
- Assured Home Health of Longview
- Avamere Rehabilitation of Eugene
- Beacon Hill Rehabilitation
- Bridge Crest Post Acute (*formerly Discovery Nursing and Rehabilitation of Vancouver*)
- Brookfield Health and Rehabilitation of Cascadia
- Christian Health Care Center
- Cottage Grove Post Acute (*formerly Coast Fork Nursing Center*)
- Creekside Health and Rehabilitation of Cascadia
- Creswell Post Acute
- Eden Home Health of Bellingham
- Eden Home Health of Clark County
- Eugene Gastroenterology Consultants, PC
- Frontier Rehabilitation and Extended Care Center
- Highland Health & Rehabilitation of Cascadia
- Hudson Bay Health & Rehabilitation of Cascadia
- Kidney Care of Oregon
- Lacamas Creek Post Acute (*formerly Prestige Care and Rehabilitation – Camas*)
- Life Care Center of Skagit Valley
- Mira Vista Care Center
- Mt. Baker Care Center
- North Cascades Health and Rehabilitation Center
- Oregon Neurology
- PeaceHealth Home Health of Whatcom County
- PeaceHealth Ketchikan Home Health
- PeaceHealth Medical Group
- PeaceHealth Sacred Heart Home Health
- PeaceHealth Southwest Home Health
- Rebound Orthopedics & Neurosurgery
- Regency Florence
- Salmon Creek Post-Acute & Rehabilitation
- Signature Healthcare at Home – Bellingham
- The Oaks at Timberline
- Women's Care
- Woodland Care Center

# Public Reporting

## Plan Year 2024 Performance

### Quality Measures Performance

Medicare tracks quality by looking at hospital readmissions, unplanned admissions, timely follow-up after flare-ups of chronic conditions and patient/caregiver experience. In the fourth performance year we achieved the following results:

**Total quality score: 97.5%**

**ACR score = 14.11** – top performer in the nation for this measure (99.9 measure percentile rank)

**ACR:** Risk-Standardized, All-Condition Readmission. A lower (↓) score indicates better performance.

**UAMCC score = 29.28**

**UAMCC:** Risk-Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions. A lower (↓) score indicates better performance.

**TFU score = 73.95**

**TFU:** Timely Follow-Up After Acute Exacerbations of Chronic Conditions. A higher (↑) score indicates better performance.

**CAHPS score = 0.734**

**CAHPS:** Consumer Assessment of Healthcare Providers and Systems – a patient satisfaction survey specifically for the ACO REACH program. A higher (↑) score indicates better performance.

These high-quality results helped us achieve additional recognition for sustained exceptional performance. We qualified for the high-performers pool for the second year running.

### Shared Savings Information

One of the goals of the ACO REACH program is to enhance care for patients while reducing costs. With our help, Medicare saved over 26 million dollars (compared to expected spending) in calendar year 2024 for our Cascadia CCA patients. As shown to the left, this was done while maintaining and, in some cases, increasing the quality of care. Medicare rewards good work like this by sharing about half the savings. We received a net total of \$14,481,454.86. We are investing 19% of that amount into care infrastructure, redesigning care processes and other resources. This will help us continue to enhance quality, improve outcomes and further reduce Medicare costs for beneficiaries. Our participating doctors or other caregiver groups received a portion of the remaining 81%, according to the Cascadia CCA Shared Savings Distribution Policy.

## How to Sign Up

Sign up online at [Medicare.gov](https://www.Medicare.gov) for additional no-cost health care services, or call **1-800-MEDICARE (1-800-633-4227)**.

## Already a Cascadia CCA Member?

Call us at **1-833-838-6307** to learn about making the most of your benefits. For more answers to frequently asked questions, visit [peacehealth.org/ccca](https://peacehealth.org/ccca)

**Please note:** *Joining Cascadia CCA does not mean your Medicare benefits have changed. You can still go to any doctor or other caregiver or facility that accepts Medicare.*