

# PeaceHealth Ketchikan Medical Center, Southeast Alaska

In partnership with the city of Ketchikan, PeaceHealth Ketchikan Medical Center is a critical access hospital servicing rural and remote patients. PeaceHealth Medical Group: Prince of Wales, in partnership with the City of Craig, provides primary care services, opportunities for telemedicine, and space for visiting specialists to meet with patients.



## Overview

**Service Area:** Ketchikan Gateway Borough and Prince of Wales Island in southern Southeast Alaska.

### Facts and Figures (July 2020 to June 2021)

Total Licensed Hospital Beds . . . . .	25
Total Long-Term Care Beds . . . . .	29
Average Daily Hospital Census . . . . .	8.0
Average Length of Stay . . . . .	3.65 days
Employees . . . . .	456
Active Medical Staff . . . . .	54
Inpatient Discharges . . . . .	812
Outpatient Clinic Visits . . . . .	39,687
Births . . . . .	160
Surgeries . . . . .	1,712
ED Visits . . . . .	6,195

### Major Medical Services

- Behavioral Health Clinic
- Diagnostic Imaging
- Emergency Medicine
- General Surgery
- Gastroenterologist (GI) Services
- Home Healthcare Services
- Infusion Therapies
- Laboratory
- New Beginnings Birthing Center
- New Horizons Long-Term Care Unit
- Orthopedic Surgery
- Pathology Services
- Rehabilitation (PT/OT/ST)
- Respiratory Therapy
- Sleep Center
- Visiting Specialty Care Clinics
- Urology



## Accreditations and Accomplishments

- ★ **Quality & Safety** – 2021 Medicare 3-star overall rating (out of 5) on a variety of patient care, patient experience and quality criteria
- ★ **Patient Experience** – 2020 Recognized by Becker's Hospital Review as a top-rated Alaska hospital for patient experience
- ★ **Nursing Excellence** – 2020 American Nurses Credentialing Center, named the first and only hospital and long-term care unit to achieve Pathway to Excellence® designation status at PeaceHealth and in Alaska in July 2020
- ★ **Distinguished service** – 2021, Premier, Inc. QUEST Heroes award for distinguished service in putting patients first amidst the 2020-2021 COVID-19 public health emergency
- ★ **Medical Education** – Accredited by the Washington State Medical Association to provide Category I Continuing Medical Education for physicians and others to improve personal and community health



## Community Health

Learn more about the community health of Ketchikan in our [2022–2025 Community Health Needs Assessment](#)

## History



In 1923, the Sisters of St. Joseph of Peace first opened the Little Flower Hospital in Ketchikan. The Sisters of St. Joseph of Peace, through their hospital services now known as PeaceHealth, continue to operate the hospital with the same lease agreement approved by the city council in 1960. In 2010, PeaceHealth Medical Group: Prince of Wales was opened in partnership with the City of Craig.

## Geography



Set at the southern entrance to Alaska's famed Inside Passage, Ketchikan is located amid the Tongass National Forest, a 17M-acre rainforest. Ketchikan and the surrounding area — composed of a network of waterways and remote island communities — are known for their stunning scenery and rich Alaska Native culture.