

## PeaceHealth acquisition of ZOOM+Care® Anticipated Questions and Answers

### 1. Why is PeaceHealth acquiring ZOOM+Care®?

[PeaceHealth](#) is acquiring [ZOOM+Care®](#) (Zoom), the Portland, Oregon-based provider of innovative, on-demand retail healthcare services to expand access to on-demand primary and specialty care across the Pacific Northwest. The acquisition of Zoom® accelerates PeaceHealth's vision of ensuring greater healthcare accessibility and affordability in our communities while increasing our ability to meet the on-demand needs of today's consumer.

This is a highly complementary pairing. PeaceHealth and Zoom will provide access to a continuum of care that offers consumers more choice and convenience in how they receive healthcare services, ranging from mobile app-driven services and neighborhood clinics to sophisticated specialty and hospital services. Both organizations are committed to constantly improving the consumer experience and to expanding access and affordability.

### 2. Why is PeaceHealth the right partner for ZOOM+Care?

PeaceHealth provides Zoom a strong partner with whom to continue driving innovation and growth. Both organizations share a vision of continually improving the consumer experience and of facilitating greater healthcare access and affordability. Both organizations also recognize that the future of healthcare is changing and are committed to not just participating, but to leading in that change.

### 3. How will this acquisition affect current ZOOM+Care customers?

The Zoom consumer experience won't change. Zoom will continue to drive growth with a focus on innovation and consumer experience. The hundreds of thousands of patients who rely on Zoom can be confident that Zoom organization and its dedicated healthcare professionals and associates will continue to be there to serve their needs.

### 4. How will this acquisition affect PeaceHealth patients?

The addition of Zoom to PeaceHealth's networks accelerates our vision of ensuring greater healthcare accessibility and affordability in our communities while increasing our ability to meet the on-demand needs of today's consumer.

### 5. What are the terms of the deal?

Under the terms of the deal, ZOOM+Care will operate under its current brand with its own board of directors and leadership, anticipated to be in place in early 2019. The deal is expected to close Dec. 31.

**6. What does this mean for Zoomers and/or PeaceHealth caregivers?**

ZOOM+Care and PeaceHealth will continue to operate independently. Zoomers and PeaceHealth caregivers should expect no changes to their current roles.

**7. Is the leadership of ZOOM+Care changing? What role will ZOOM+Care founders play going forward?**

Under this agreement, ZOOM+Care will operate under its own brand name with separate leadership and board of directors. Further information about organizational structure and leadership will be communicated in the near future.

**8. How much did PeaceHealth pay for ZOOM+Care?**

Details of the transaction will not be disclosed.