Video Visits at PeaceHealth Clinics

Video visits make it convenient for you to “see” a medical provider at PeaceHealth from wherever you are.

How to request a video visit

1. **Login to My PeaceHealth**
2. **Click “Schedule an appointment.”**
3. **Click the “General Video Visit”**
   - Click the “COVID-Related Concern Visit” if you want to talk to an expert specifically about an exposure or symptoms related to coronavirus.
4. **Choose your preferred times and click “Request.”**
   - You’ll receive communication from the clinic with your appointment details, symptoms related to coronavirus.

What you need for a video visit

- A device that lets you see and hear others online:
  - Smartphone* (iPhone or Android)*
  - Tablet (iOS or Android)
  - Computer (laptop or desktop)
- Internet or Wi-Fi connection
- MyChart and ZOOM Cloud Meetings apps installed.
- A My PeaceHealth account.**

* Check with your cell phone service provider on fees associated with your phone plan.

**Don’t have a My PeaceHealth account? Sign up at mypeacehealth.org.

Video visits are good if you:

- Want quick, convenient care without leaving home for:
  - A follow-up check with your provider about a chronic condition.
  - A new medical problem that can be discussed or seen via video.
- Wish to limit your exposure to COVID-19.
- Need to avoid public places because you or loved ones have underlying conditions that put you at greater risk of getting sick.

Video visits aren’t good if you:

- Don’t have the right equipment or reliable internet service.
- Don’t have a private space for your appointment.
- Have trouble hearing.