



Committed to Our Washington Communities

Consistent with our Mission, PeaceHealth is enhancing our community benefit structure and increasing our investment in the overall well-being of the communities we serve.



PeaceHealth
The Spirit of Health

Caring for our communities

IN TIMES OF HEALTH AND TIMES OF NEED

PeaceHealth is on a path of transformation – from a health system focused on providing a high volume of treatment for acute and primary care, to one that delivers high value to the community through better patient outcomes, improved community health, and more efficient, cost-effective care.

Inspired by our Mission, PeaceHealth is committed to promoting personal and community health. This is reflected in the care we provide for our patients, and in our efforts to improve the overall well-being of the communities we call home.



For example: : In Washington, PeaceHealth's most recent community benefit reports show an annual commitment of more than \$122 million.

Since that time, empowered by the Affordable Care Act, more Washingtonians have been able to access health insurance. While our commitment to providing financial assistance for patients in need has never wavered, the level of need has been reduced.

Like many health systems, this has allowed PeaceHealth to consider opportunities for significantly enhancing other investments to improve the health of our communities.



Assessing the need

With this in mind, PeaceHealth recently concluded our 2016 Community Health Needs Assessments (CHNA). Our systematic process was designed to help us understand, prioritize, and plan solutions for local needs.

- Each CHNA was carried out with community input, including public health and nonprofit community groups representing minority and low-income residents.
- Key stakeholders were interviewed to affirm needs and identify possible strategies to address those needs.
- These assessments are a true example of community collaboration. We value the involvement, cooperation and creativity of our local human services partners as we work together to promote the health of each community.
- Each CHNA identifies areas of greatest health need within each of our communities. Together with our partners, we are actively working to improve personal and community health.



Focused approach. Meaningful outcomes.

While specific needs vary among individual communities, our work for the next few years generally falls into these four overarching goals:

- Promoting **healthy, active living**;
- Enhancing **child and family well-being**;
- Improving **health delivery**; and
- Cultivating **equity**.

As PeaceHealth implements this work over the next five years, we anticipate meaningful outcomes that will:

- Benefit the people we serve;
- Promote personal and community health; and
- Improve the overall well-being of each of our communities.

PEACEHEALTH WASHINGTON NETWORK By the Numbers

Clinical Numbers

- 1,084 Number of licensed beds
- 43,598 Annual admissions
- 186,250 Days of inpatient service
- 5,007 Number of babies born annually
- 22,135 Number of surgeries performed
- 189,004 Number of emergency room visits
- 653,636 Number of clinic visits

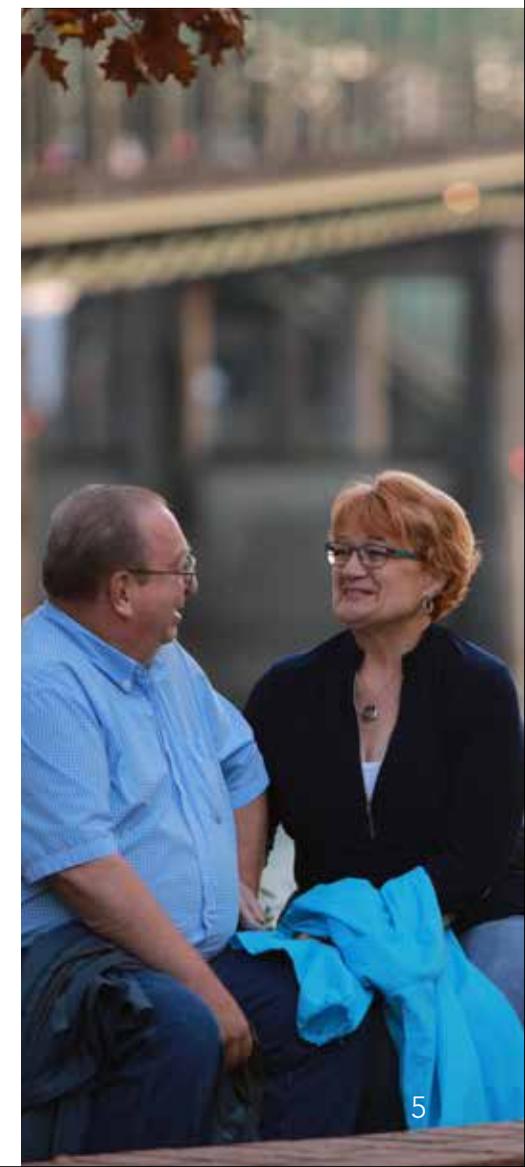
Employment Numbers

- 8,163 Number of PeaceHealth employees
- 1,057 Number of new hires in past year
- \$62,891 Average annual salary
- \$34.78 Average base rate

Uncompensated Care

PeaceHealth provides care to all in need, regardless of ability to pay. Serving those who earn a lower income or are uninsured is at the heart of PeaceHealth's mission. In accordance with standard accounting principles and government regulations, when PeaceHealth is not paid for services rendered, the losses are recorded as unreimbursed Medicaid and charity care. In fiscal year 2014, PeaceHealth provided more than \$122 million in community benefit care in our Washington communities.

Community Benefit	Total
Charity Care	26,675,312
Unreimbursed Medicaid	87,499,634
Community Health Improvement Services & Community Benefit Operations	548,342
Health Professions Education	6,257,481
Research	142,755
Cash and In-Kind Contributions	1,311,515
Total	122,435,039



A Growing Collaboration for the Greater Good

PEACEHEALTH ST. JOHN MEDICAL CENTER

PeaceHealth St John Medical Center has a special partnership with 17 elementary and middle schools in Southwest Washington (primarily Longview and Kelso) through the Lower Columbia School Gardens (LCSG), a nonprofit organization. Children in these schools experience hands-on learning through:

- Gardening – planting, harvesting, exploring, plus garden clubs and after-school clubs
- Standards-based education modules for classroom teachers
- Cooking, movement and exercise
- Access to fresh, new foods with energy and enthusiasm for the natural curiosity of children!



Funding for the program is provided by grants and community donations. The schools provide locations for the gardens on their property. PeaceHealth has been a key contributor both financially and through in-kind support that provides assistance from a PeaceHealth AmeriCorps member, LCSG board members, and caregivers who volunteer their time to help the children in the activities of their schools' gardens. The program also relies on community volunteers, strong commitment from the schools, as well as other community partners such as Parks and Recreation and Youth and Family Link.

Shelly Culbertson is a PeaceHealth AmeriCorps member. As a part of her AmeriCorps service, she provides weekly reflections such as this:



"I was able to participate in four of the Harvest Festivals with Lower Columbia School Gardens. I volunteered at the St. Helens, CVG, Northlake, and Robert Gray schools. It was so rewarding to teach the kids and show them hands-on. I got to participate in teaching them about how to clean apples, grind apples and press apples for apple cider, and then they were able to enjoy a sample. I was able to help teach them about how to harvest seeds, how to grind seeds and berries for food, and discuss with kids what foods could be made from the ground wheat berries and corn. The kids had a maze to run through, live music, samples of fresh roasted vegetables and corn on the cob. It was a huge success and so much fun seeing the hundreds of smiles. It was a good time had by all."

Shelly Culbertson, AmeriCorps Member

PeaceHealth's work with the LCSG and with AmeriCorps are prime examples of our core values of stewardship, social justice, respect for each individual and collaboration.

PeaceHealth Partners with Community to Ensure Access to Care

PEACEHEALTH ST. JOSEPH MEDICAL CENTER

For nearly 15 years, PeaceHealth St Joseph Medical Center has partnered with the Whatcom Alliance for Health Advancement (WAHA) to increase access to health insurance and healthcare in Whatcom County. As a founding sponsor, PeaceHealth has provided significant support over the years and continues to contribute financial and in-kind resources on an annual basis.

WAHA serves as the lead organization for the five-county North Sound region (Whatcom, Skagit, Island, San Juan and Snohomish counties) implementing the Washington Health Benefits Exchange. Working with a number of partner organizations, people search for, compare, and enroll in health plans, including Apple Health Medicaid. Between October 2015 and September 2016 alone, WAHA and its partners enrolled 14,396 people in health insurance plans in the North Sound region.

In Whatcom County, WAHA helps people who struggle with healthcare access (even after they have Medicaid, Medicare or commercial insurance coverage) through free health literacy education, referral and advocacy services.

Mary and Matt had purchased a high-deductible insurance plan and came to WAHA seeking help. Their 4-year-old child Adam had a large splinter in his knee and received treatment at their primary care clinic. Unfortunately, Adam developed an infection from the splinter that ultimately required surgery. After surgery, the infection became systemic, requiring an emergency department visit and yet another surgery.

In an expression of gratitude, Mary writes, "I was so worried about how things would go until Matt secured a paying job and now my mind and heart are at ease knowing my kids are taken care of. Thank you. Thank you."

Shortly thereafter, Matt lost his job and the family was unable to pay their medical bill. WAHA worked with PeaceHealth to receive charity care. And, importantly, WAHA helped the family get a lower-cost, more comprehensive insurance plan that covered the children for follow-up care.



A safety net woven with love and collaboration

PEACEHEALTH SOUTHWEST MEDICAL CENTER

The Free Clinic of Southwest Washington and PeaceHealth Southwest Medical Center were honored with the 2016 Collaboration Award of Excellence from the Nonprofit Network of Southwest Washington.

During their 26-year partnership, PeaceHealth Southwest Medical Center has donated hundreds of thousands of dollars to the Free Clinic and provided a range of services for qualified patients, including in-kind donations of laboratory services. PeaceHealth's sponsorship allows the clinic to order medications and supplies at affordable prices for about 7,200 patients each year.

The collaborative relationship between the Free Clinic of Southwest Washington and PeaceHealth has and will continue to remain viable and strong because of a common belief that health is more than healthcare.

As PeaceHealth's partner, the Free Clinic helps ensure that residents in our community receive the right care. By offering urgent medical and dental care services and free prescriptions for uninsured patients, the clinic provides care before health conditions escalate

and emergency treatment is needed. Clinic staff and volunteers also refer patients with chronic conditions to safety-net primary care providers. The result: A healthier community and lower costs for Clark County's healthcare system.

The two organizations also share complementary missions, and a belief that access to healthcare is a fundamental right. As a regional healthcare leader and steward for more than 155 years, PeaceHealth Southwest remains committed to ensuring the health and well-being of the entire community, especially those in need. Each year, PeaceHealth Southwest provides community benefit care to those who earn a lower income or are uninsured.

The collaborative relationship between the Free Clinic of Southwest Washington and PeaceHealth has and will continue to remain viable and strong because of a common belief that health is more than healthcare. The two organizations understand it takes long-term evolving relationships to have a profound effect on health outcomes for individuals.



If you have questions or would like to learn more about PeaceHealth's commitment to our communities, please contact us at:

advocacy@peacehealth.org



1115 SE 164th Avenue, Vancouver, WA 98683

peacehealth.org