

# Financial Assistance Application Form Instructions

This is an application for financial assistance (also known as charity care) at PeaceHealth.

PeaceHealth provides financial assistance in accordance with state and federal requirements to people and families who meet certain income requirements. You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance. To view PeaceHealth's Financial Assistance Policy and additional information, please visit [peacehealth.org](http://peacehealth.org).

## What does financial assistance cover?

The hospital financial assistance covers appropriate hospital-based services provided by PeaceHealth depending upon your eligibility. Financial assistance may not cover all health care costs, including services provided by other organizations.

## If you have questions or need help completing this application:

Please contact Customer Service at 877-202-3597. You may obtain help for any reason, including disability and language assistance.

## In order for your application to be processed, you must:

- Provide us information about your family  
Fill in the number of family members in your household (family includes people related by birth, marriage, or adoption who live together)
- Provide us information about your family's gross monthly income (income before taxes and deductions)
- Provide documentation for family income
- Attach additional information if needed
- Sign and date the form

## Note: You do not have to provide a Social Security number to apply for financial assistance.

If you provide us with your Social Security number it will help speed up processing of your application. Social Security numbers are used to verify information provided to us. If you do not have a Social Security number, please mark "not applicable" or "NA."

## Mail, email or fax completed application with all documentation to:

PeaceHealth Patient Financial Services, PO Box 748632, Los Angeles, CA 90074-8632. Email: [financialassistance@peacehealth.org](mailto:financialassistance@peacehealth.org)  
Fax: (360) 729-3047. Be sure to keep a copy for yourself.

## To submit your completed application in person:

Please contact Customer Service for the closest drop-off location at 877-202-3597.

We will notify you of the final determination of eligibility and appeal rights, if applicable, within 14 calendar days of receiving a complete financial assistance application, including documentation of income.

*By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.*

**We want to help. Please submit your application promptly! You may receive bills until we receive your information.**



## PeaceHealth Financial Assistance Application Form - **CONFIDENTIAL**

Please provide answers to each question. If it does not apply, write "NA". Attach additional pages if needed.

**PLEASE MAIL COMPLETED APPLICATION TO PEACEHEALTH, PO BOX 748632, LOS ANGELES, CA 90074-8632**

Guarantor Number \_\_\_\_\_

### SCREENING INFORMATION

- Do you need an interpreter?  Yes  No *If Yes, list preferred language:* \_\_\_\_\_
- Does the patient receive state public assistance services such as Medicaid, TANF, Basic Food, or WIC?? (OPTIONAL)  Yes  No
- Is the patient currently homeless?  Yes  No      Is the patient's medical care need related to a car accident or work injury?  Yes  No

### PLEASE NOTE

- We cannot guarantee that you will qualify for financial assistance, even if you apply.
- Once you send in your application, we may check all the information and may ask for additional information or proof of income.

### PATIENT AND APPLICANT INFORMATION

Patient First Name	Patient Middle Name	Patient Last Name
<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other <i>May Specify:</i> _____	Birth Date	Social Security Number (not required)
Person Responsible For Paying Bill	Relationship To Patient	Birth Date
		<i>Note: You do not have to provide a Social Security number to apply for financial assistance</i>
Mailing Address		Main Contact Number(s)
City	State	Zip Code
		_____ ) _____ _____ ) _____
		Email Address: _____

- Employment status of person responsible for paying bill
- Employed** *Date of hire:* \_\_\_\_\_       **Unemployed** *How long unemployed:* \_\_\_\_\_
- Self-Employed**    **Student**    **Disabled**    **Retired**    **Other:** \_\_\_\_\_

### FAMILY INFORMATION

List family members in your household, including you. "Family" includes people related by birth, marriage, or adoption who live together. **FAMILY SIZE**      *Use additional paper if needed.*

Name	Date of Birth	Relationship to patient	If 18 years old or older: Employer(s) name or source of income	If 18 years old or older: Total GROSS monthly income (before taxes):	Also applying for financial assistance?

**All adult family members' income must be disclosed and proof included with completed application. Examples of income sources include:**

- Wages ■ Unemployment ■ Self-employment ■ Workers Compensation ■ Disability ■ SSI ■ Child/spousal support ■ Work study programs (students) ■ Pension ■ Retirement account distributions ■ Other *Please explain:*

### ADDITIONAL INFORMATION

Please use additional pages if there is other information about your current financial situation that you would like us to know, such as a financial hardship, excessive medical expenses, seasonal or temporary income, or personal loss.

### PATIENT AGREEMENT

- I understand that PeaceHealth may verify information by reviewing credit information and obtaining information from other sources to assist in determining eligibility for financial assistance or payment plans.
- I affirm that the above information is true and correct to the best of my knowledge. I understand if the information I give is determined to be false, the result will be denial of financial assistance, and I will be responsible for and expected to pay for services provided.
- By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.

Signature of Person Applying \_\_\_\_\_

Date \_\_\_\_\_

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