

PeaceHealth Ketchikan Medical Center, Southeast Alaska

In partnership with the city of Ketchikan, PeaceHealth Ketchikan Medical Center is a critical access hospital servicing rural, remote and predominantly Native Southeast Alaska patients. PeaceHealth Medical Group: Prince of Wales, in partnership with the City of Craig, provides primary care services, opportunities for telemedicine, and space for visiting specialists to meet with patients.



Overview

Service Area: Ketchikan Gateway Borough and Prince of Wales-Hyder Census Area in Southeastern Alaska.

Facts and Figures (July 2019 to June 2020)

Total Licensed Hospital Beds	25
Total Long-Term Care Beds	29
Average Daily Hospital Census	9
Average Length of Stay	3.70 days
Employees	449
Active Medical Staff	89
Inpatient Discharges	934
Outpatient Clinic Visits	37,065
Births	143
Surgeries	1,397
ED Visits	7,160

Major Medical Services

- Behavioral Health Clinic
- Diagnostic Imaging
- Emergency Medicine
- General Surgery
- Gastroenterologist (GI) Services
- Home Healthcare Services
- Infusion Therapies
- Laboratory
- New Beginnings Birthing Center
- New Horizons Long-Term Care Unit
- Orthopedic Surgery
- Pathology Services
- Rehabilitation (PT/OT/ST)
- Respiratory Therapy
- Sleep Center
- Telehealth and Visiting Clinics
- Urology



Accreditations and Accomplishments

- ★ **Quality & Safety** – 2020, Medicare 3-star overall rating (out of 5) on a variety of patient care, patient experience and quality criteria
- ★ **Patient Experience** – 2020, Recognized by Becker’s Hospital Review as a top-rated Alaska hospital for patient experience
- ★ **Nursing Excellence** – 2020, American Nurses Credentialing Center, named the first and only hospital and long-term care unit to achieve Pathway to Excellence® designation status at PeaceHealth and in Alaska in July 2020
- ★ **Long-Term Care** – 2019, the New Horizons Long Term Care was awarded the “Best Nursing Home” rating by U.S. News and World Reports, earning high marks for High Performing Overall and High Performing Short-Stay Rehabilitation



Community Health

Learn more about the community health of Ketchikan in our [2019-2022 Community Health Needs Assessment](#)

History



In 1923, the Sisters of St. Joseph of Peace first opened the Little Flower Hospital in Ketchikan. The Sisters of St. Joseph of Peace, through their hospital services now known as PeaceHealth, continue to operate the hospital with the same lease agreement approved by the city council in 1960. In 2010, PeaceHealth Medical Group: Prince of Wales was opened in partnership with the City of Craig.

Geography



Set at the southern entrance to Alaska’s famed Inside Passage, Ketchikan is located amid the Tongass National Forest, a 17M-acre rainforest. Ketchikan and the surrounding area—composed of a network of waterways and remote island communities—are known for their stunning scenery and rich Alaska Native culture.