



Access PeaceHealth

TRANSFER CENTER

WHO IS ELIGIBLE TO USE THE ACCESS CENTER?

866-576-1000 referral line is available to all providers in Oregon and Northern California.



24/7 SINGLE POINT OF ACCESS

866-576-1000

Concierge service for the most appropriate level of care closest to home.



PeaceHealth

Access PeaceHealth

Transfer Center

866-576-1000

www.peacehealth.org/AccessPH



PeaceHealth

Faster & easier transfers
for *better* patient outcomes.

WHAT IS ACCESS PEACHEALTH TRANSFER CENTER?

Access PeaceHealth Transfer Center centralizes, standardizes and streamlines the procedure to admit patients to PeaceHealth facilities by providing a single, 24/7 point of access to coordinate patient movement and communication across different departments, facilities, networks of care and specialties. Access PeaceHealth makes connections and handles the details for referring physicians and facilities to ensure that patients are efficiently managed from admission through successful re-entry to the local community.





WHAT ARE THE BENEFITS OF THE ACCESS PEACHEALTH TRANSFER CENTER?

Access PeaceHealth is available 24/7, and provides a SINGLE CALL SOLUTION for referring providers. One call links providers to an attending physician, consulting specialists, admitting staff, transportation services, case managers and financial counselors. This ease and timeliness of access to our tertiary medical center can ultimately improve patient outcomes.

- Life-saving procedures/treatments can begin immediately upon the patient's arrival
- Communications with referring providers, facilities and staff is maintained throughout the transfer process
- Facilitated admission to an alternate facility if no beds available within the PeaceHealth system
- Medical Director oversight with an RN staffing model
- Decreased average length of stay (ALOS)
- Telemedicine and behavioral health integration



HOW DOES THE ACCESS CENTER WORK?

- 1** Referring provider places **one call** to **866-576-1000** (no subsequent calls required) 
- 2** RN Coordinator answers, collects data, connects the referring physician with the attending physician 
- 3** Specialist(s) connected, as needed 
- 4** Bed assignment secured, referring nursing staff notified 
- 5** Transport arrangements facilitated with progress tracking and reporting 
- 6** Patient arrives at designated facility and is escorted to appropriate unit 